



# NEWS UPDATE

June 2008

[www.frankbrowndelivers.com](http://www.frankbrowndelivers.com)

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DELIVERS**

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Welcome to the latest edition of our Newsletter, in which we talk about all the latest happenings in the world of Frank Brown Delivers. But, first of all, a question for you! Do you like what we do and how we do it? A leading question if ever there was one! If the answer is no, we need to hear from you right away and we will endeavour to rectify any problems asap. However, if your answer is a resounding YES, and we very much hope it will be, please consider passing our name around to your colleagues and any companies you work closely with. When booking a courier job, if a new client mentions your name, we will be delighted to give you a 10% discount on your own next job! Contact Frank on 0845 092 0010 for more info....

## Let the train take the strain... into London!

Here at Frank Brown Delivers we are conscious of the damage vehicles are doing to the environment. Consequently we are launching a new service – train couriers. We have always found there is a shortage of motorcycle couriers wherever you may be, so we thought about the problem laterally and came up with the idea of using the train and helping the environment to boot. If you are

and a half, compared with the two and a half hours it would have taken if it had gone by road. If you use our train couriers you will be SAVING MONEY as well as showing concern for the carbon footprint of your package! If the delivery falls within the congestion charging zone we will not charge the £8 fee as, after all, we will not have to pay it!

Our train couriers don't just stop at London. Documents have been



based in the RH area and need a package, which is easily portable, delivered to anywhere within the London postcodes we can get it there by train. Generally our train couriers are just as quick as a bike courier and in a few cases they can be faster! As an experiment, we have been using the train over the last few months and in most cases we have delivered the item within 90 minutes of collection when the destination is Central London. In fact, just a couple of weeks ago we took a small package on a Friday afternoon from Redhill to Chingford, East London and it was delivered within an hour

efficiently delivered much further afield as well. For instance, we recently did a job to Cardiff inside 3 hours door to door, proving that the train really can take the strain!

The only limitation that applies for train deliveries is that the consignment must be easy to carry – just let us know when booking if you would like us to use the train. And, if you would like us to go further afield than London, give us a ring for a quote, it won't cost anymore than the price shown on our website and it could be less!

Contact us via: [info@frankbrowndelivers.com](mailto:info@frankbrowndelivers.com)



## Well-travelled personnel...

Recognising that these days our world is becoming a smaller place and people travel on business more often and further than ever before, we, at FBD, are now able to offer a new service to our clients. Applying for overseas Visas can take a great chunk of valuable time out of the working day or it can be a costly process if the job is given to a specialist company. We are making use of our 'train courier' concept to hand deliver Visa applications to Central London Embassies. We will undertake to lodge your Visa applications for you and then collect the Visa when it is ready. The normal London price will apply but we will not charge the London Congestion Charge as we will be travelling by train. In addition, the first 20 minutes of waiting time is included in

the initial price and the waiting time for 'train couriers' will be only £15 per hour chargeable in 20 minute intervals. So why not use us instead of losing someone from the office for a large part of the day?

## ...and far flung destinations...

As a company, you may not have personnel travelling to far flung places but you could have packages that need to be sent around the world.

Did you realise that you can use us to send your international consignments? And it could not be easier! Either email or fax us by 1500 with the delivery address, weight and dimensions of the consignment and we will do the rest. If your consignment is going outside the European Union we will also need a commercial invoice on your

headed paper, detailing the delivery address, description of goods and their commercial value. VAT is chargeable for consignments destined within the European Union but not on those going elsewhere in the world.

You will find our prices are very competitive. USA starts from just £18 for next day delivery to New York. Our goods travel via TNT, one of the world's largest courier companies, so your items or documents are in safe hands. Give us a ring to find out more!

**PRIZEWINNER**

We are delighted to announce that the winner of our Christmas Competition was Vanessa of the Brooklands Group. Vanessa won the Christmas hamper, having discovered the cost of a sameday delivery to Winchester is £73 plus VAT.

# Spot the Difference and WIN a bottle of bubbly!

Watch out for our new FBD flagship vehicle, now on the road!



There's just ONE difference between the two pictures above, discover what it is and email your answer to [info@frankbrowndelivers.com](mailto:info@frankbrowndelivers.com), entitling your email 'June Competition' - GOOD LUCK!

The first correct entry pulled out of the email 'sack' will win the bottle of champagne. (Competition closing date: 30 June 2008)